

This position is a Field Service / Technical Support Specialist role that is responsible for the implementation, service, support and training of Automated Vision Inspection Systems for our clients in various manufacturing industries. The employee's primary responsibility will be to ensure new system installations are performed successfully by applying and tuning system variables to the pre-defined scope requirements. This will require a 'hands-on' application of strong mechanical, electrical and PC knowledge and skills.

We give our team members the opportunity to continually learn and freely share all ideas with fellow team members. We have a fun working environment that helps people thrive, grow and build on their experience and knowledge in the latest automation solutions for manufacturing.

Essential Functions:

- Primary technical lead for on-site installation, repair and training for Automated Vision Inspection systems
- Follow thru on proper documentation and electronic backup of system media
- Produce timely and detailed service reports
- Comprehend dynamic customer requirements and ability to offer proper technical recommendations
- Collaborate with Project Management / Engineering Team on various aspects of business and continued business development

Estimated Travel: Up to 50% travel may be required based on client and project needs

Knowledge, Skills, and Attributes:

- Knowledge of electrical control systems and ability to read control schematics
- Strong mechanical aptitude with ability to perform on-site fabrication
- PC / Windows 10 deployment and file management
- Application of validation methods ensuring system requirements are met
- Excellent communication skills
- Working knowledge of factory-type instrumentation (PLCs, HMIs, etc)
- Application of pre-developed / existing machine vision inspection algorithms
- Development of machine vision inspection algorithms (not required but a plus)
- Familiar with PLC and HMI deployment (not required but a plus)
- Ability to work flexible hours and to adapt to challenging work schedules

Minimum education and work experience required:

- Proven Field Service experience
- Technical Degree in Mechanical, Electrical or Mechatronics Engineering (*preferred*) or 5+ years of industry experience
- Proven history of troubleshooting, testing, repairing and servicing technical equipment
- Proven history of customer interaction and providing high level of customer service


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An emerging provider of next generation technology solutions, Applied Industrial Technologies has a growing automation footprint and expanding offering of motion control, machine vision, robotic and IIoT technologies, plus related value-added industrial expertise.

Founded in 1923, Applied Industrial Technologies (NYSE: AIT) is a leading value-added distributor and technical solutions provider of industrial motion, fluid power, flow control, automation technologies, and related maintenance supplies. Our leading brands, specialized services, and comprehensive knowledge serve MRO and

OEM end users in virtually all industrial markets through our multi-channel capabilities that provide choice, convenience, and expertise.

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